

Dear pet friend,

We are happy to welcome you to our home.

Our hosts will tell you some simple rules designed to ensure a comfortable and respectful stay for all our animal friends and other guests:

1. Tell your owner to communicate your presence during the booking. The number of pets allowed is limited!
  2. As you well know, the period of our heat is a delicate and restless period. Never before have we needed a familiar environment around us as in this moment. It is therefore better to tell your owner not to take you on vacation during this period, let yourself be filled with pampering and games at home, you will be grateful.
  3. The cost of your stay is € 10.-per night (food not included) and refers to the increase in the cost of cleaning the room: after you, people allergic to your hair could stay in the room, this involves the " use of specific detergents and a greater resource of time dedicated to your room.
- Think about it, paying only € 10.- per night, you will be able to enjoy the holiday together with your owner and you will not have to stay alone in a boarding house for animals, which probably costs much more.
4. Tell your owner to hand over a copy of your insurance policy and vaccination booklet upon check-in at the reception.
  5. Some people are afraid of us, especially if we are dogs, tell us when you leave the room, so the cleaner will come in without fear to tidy up the room. Or, if you prefer not to enter your room at certain times, tell your owner to agree directly with her on the times.
  6. You must know that we dogs, when we are at the hotel, we always move on a leash. And we tell you a secret, we really like using the lift and getting out of the garage door avoiding going through the Reception, so we don't meet other dogs and we don't get excited.

In this house they love us and try to protect us, so that unpleasant misunderstandings with other animals or guests staying in the hotel do not happen.



7. Trust your owner that you are sad and feel like barking if he leaves you alone in an unfamiliar environment, such as a hotel room. Ask him not to be left unattended. And if he really has to leave you for a few minutes, tell him to notify the reception and leave a telephone number where the staff can contact him in case of need.
8. If you want to eat with your owner, tell the reception, because they will set up a table for you in a special room. Unfortunately, for a quiet life and for health and hygiene reasons, we cannot access the restaurant and the wellness center / swimming pool.
9. To create a familiar and serene air, bring your kennel or cot or cage and bowls with food. So you will feel right at home and you will be grateful for it.
10. We are confident that you will be well behaved and will not get on beds, sofas and armchairs.
11. As in so many other places, your master will have to collect and throw away your needs in the dry.
12. Our Hotel is surrounded by immense meadows where you will be happy to run and do your business. However, we recommend that you avoid going near the children's playground, they would not like it 😊
13. You will see how you will fall in love with the nature that surrounds us, you will play in the snow and you will run many races in the meadows. It will be a blast. But remember to clean and dry yourself before entering your room.
14. We are all very sensitive beings, ask your owner to help you calm down if the circumstances require.
15. We trust in your good owner, if any trouble should happen, please inform the reception immediately to solve it. Remind your owner, the same day you leave, other Guests arrive in the room and sometimes some problems need more time to be solved.
16. With equal confidence, we are sure that your owner will take all responsibility should you make any trouble with other Guests or their belongings.



17. It is good that your owner knows that if the hotel fails to re-let the room after your stay, it will be necessary for him to take full responsibility for compensation.

18. We are sure that you and your owner will undertake to respect these simple rules, in order to guarantee welfare and a peaceful holiday for other guests and our animal friends.

In this hotel they love animals and their peaceful coexistence with people, for this reason they will be forced, reluctantly, to move away from the hotel, upon payment of any damages and total balance of the stay, who will not have the sensitivity to appreciate the beauty of mutual respect.

19. The sharing and acceptance of these simple rules will be preparatory to booking with us.

We can't wait to meet you!

Your pet friends at Passo Campolongo: Mia, Zac, Tito, Cesare

